



2009 – 2010 Annual Report

Dallas Fire – Rescue

Eddie Burns, Sr. – Fire Chief

2009-2010 Annual Report

CHIEF'S REPORT

Fiscal Year 2009-2010 our Emergency Operations received 292,906 dispatched calls. Those calls were handled between two divisions: 1) Emergency Response Bureau - Fire Services had 126,321 with the average response time of 5:42. 2) Emergency Medical Response - Emergency Medical Services (EMS) had 166,585 and transported 65,868 patients to area hospitals with the average response time of 5:38.

Emergency Operations provides the residents of Dallas with fire suppression and protection, emergency rescue capabilities, and emergency medical first responder services. In addition, we provide specialized response to hazardous materials spills, aircraft crashes, technical rescue, and mass casualty incidents. A minimum of four firefighters respond on each Fire Engine and Ladder Truck Company. There are 56 fire stations located strategically throughout the city. These fire stations house 55 fire engines, 21 aerial ladder trucks, and four aircraft rescue firefighting apparatus. There are 1,686 uniformed firefighters assigned to Emergency Operations of which 760 are paramedics, and provide EMS.

Dallas Fire-Rescue operates the regional USAR Type III Task Force and has responded to incidents such as Hurricanes' Ike, Gustaf, Dean, Dolly as well as flooding in Corsicana. This specialized team is currently building to a Type I Task Force. The Team is also capable of responding to a variety of emergencies such as incidents involving weapons of mass destruction and natural disasters.

In our continuing efforts to improve home fire safety practices, Fire Prevention Officers, firefighters, and various volunteer groups responded to the needs of many Dallas citizens by installing smoke detectors in their homes. In the past fiscal year, fire inspectors and firefighters installed 6,920 smoke detectors in Dallas residences, and replaced batteries in an additional 810 smoke detectors.

Design development and land acquisition is underway for replacement fire stations 6, 27, 32, 37, 44, and new fire station 50. All of these facilities will continue our move toward "Green" initiatives from design to daily use.

The Department remains committed to on-going efforts to enhance the safety, health, and fitness of our members. We continued to distribute timely and relevant safety and fitness information throughout the year, and provided blood pressure tests, electrocardiograms, tuberculosis screenings, and flu shots to all members of the Department. In addition, we again hosted an annual Health Fair offering a wide variety of health screenings and information to all members, retirees, and their families. All fire stations are equipped with physical fitness equipment, and our Training Academy has a well-equipped and professionally staffed fitness center.

Our members' commitment to the citizens they serve while on duty is reflected in the many hours of services they provide while off duty. The Dallas Firefighters Association Auxiliary members donate much of their time and talents to raise funds for such worthwhile causes as the American Diabetes Association, Muscular Dystrophy Association, and the Parkland Hospital Burn Center.

We view all of our employees as contributors to the highest rated service in the city, and thus we refer to them as members. By providing fire and emergency services as well as safety inspections and education programs in a professional and caring manner, we are able to maintain the high approval rating of our citizens of all city departments – something upon which we place a high premium. We continue to strive to meet the citizens needs while adhering to the principles of quality service and customer satisfaction at every opportunity.

A handwritten signature in cursive script that reads "Eddie Burns Sr.".

Eddie Burns Sr., Fire Chief

EMERGENCY RESPONSE BUREAU REPORT

Emergency Response Bureau is under the direction of Assistant Chief Tod Gillam; all personnel assigned to Emergency Operations are State certified firefighters. There are currently 1,686 firefighters assigned to Emergency Operations Division.

Fire Suppression provides the residents of Dallas with fire suppression and protection, emergency rescue capabilities, and emergency medical first responder services. In addition, this division provides specialized response to hazardous materials spills, aircraft crashes, technical rescue, and mass casualty incidents. Although fire suppression activities have grown, the major increase in service has been generated as a result of an increasing response to emergency medical service incidents. In addition, firefighters are involved in fire education and presentation activities through programs allowing school age children the opportunity to visit the fire stations and speak directly to the firefighters about their job. Also, firefighters perform low risk fire surveys and install smoke detectors upon request.

EMERGENCY MEDICAL RESPONSE EMERGENCY MEDICAL SERVICE DIVISION

Emergency Medical Service (EMS) is under the direction of Deputy Chief Brian Williams. EMS provides protection for residents' lives and health by delivering sophisticated emergent care via paramedics responding from neighborhood fire stations. EMS responded to 151,211 calls for service in FY 2009-10, projected to increase 3% to 155,747 calls in FY 10-11 and 160,419 calls in FY 11-12. Patients receive life-saving medical interventions to counter the effects of traumatic injury, heart attack and stroke as well as care for other conditions requiring immediate care.

Of the City's 56 fire stations, 34 have front-line (FL) rescues (ambulances) and 11 have peak demand (PD) rescues. FL rescue units provide normal service load coverage to neighborhoods 24-hours per day while PD rescues compliment the FL units by economically increasing emergency medical response capability during the busiest service demand periods. Peak demand units are deployed to relieve over-utilization in areas where it would be impossible or impractical to add FL units. Non-transport paramedic engine companies respond from two additional stations.

The EMS Division is staffed with paramedic supervisors charged with ensuring the quality of service delivered by paramedics at emergency scenes. EMS lieutenants on each shift are supervised by a captain who also coordinates quality management and customer service for their designated shift along with the Quality Assurance Quality Improvement (QAQI) and Electronic Patient Care Report (EPCR) captains responding to citizen inquiries and identifying service improvement opportunities and training needs. In addition, EMS is staffed with one Budget and Resource Lieutenant and one Administrative Captain responsible for coordinating the EMS budget, equipment, professional contracts, researching and evaluating EMS technology according to current EMS practices. The EMS officers are overseen by the Section Chief of EMS who monitors the performance of the system and coordinates all the individual programs.

In addition, increased quality improvement activities include involvement in the North Central Texas Regional Advisory Council's development of a 19-county trauma assessment program. Quality Improvement meetings are held with the Medical Director and his assistants concerning protocol development, procedures, and field performance. Participation in the Resuscitative Outcome Consortium (ROC) cardiac and trauma studies has also greatly increased quality improvement activities. The study includes nine U.S. sites and three Canadian sites that research the best methods, medications, and equipment necessary in the treatment of cardiac arrest or critical traumatic injury.

EMS also has a Special Events Coordinator which oversees our Bicycle Medic Program and two Polaris Ranger Support Vehicles used to provide more effective and efficient treatment & transport at special events, events with large crowds and uneven urban terrains (i.e. parks, concerts, and Trinity River Basin).

Our Mass Casualty Capabilities and Mass Casualty Incident (MCI) Vehicle will help us to continue to maintain our focus on pre-planning particularly as required to support special events, mass-gatherings and locations/populations that can be viewed as potential targets of terrorism. EMS also collaborates with other Department and City mitigation resources for chemical, biological, radiological, nuclear and explosive (CBRNE) incidents resulting from natural and man made disasters through coordination with the Dallas Fire Haz-Mat Team, Dallas Fire Urban Search and Rescue Team, Dallas Fire Explosive Ordinance Division and the Dallas Police Department (DPD).

Currently EMS coordinates with the Training and Support Services Bureau's equipment manager providing preventive and remedial maintenance to a large quantity of selected EMS equipment at all 56 fire stations.

All of the efficiency measures related to response times and quality of service are contingent upon a healthy workforce to provide the service. Currently, the Dallas Fire-Rescue (DFR) protects its personnel from infectious diseases through a collaborative and comprehensive Infectious Disease Prevention Program between EMS Response and the Training and Support Services Bureaus. This program manages employee health screenings at the onset of hiring and continues throughout the employee's career by providing education, counseling, immunizations, and health screenings for TB, hepatitis, HIV, and other extremely infectious diseases that our employees come in contact with daily in the performance of their jobs. The program also fulfills the legal requirements mandated by State and Federal Agencies related to employee protection. Over the past several years, we have assisted DPD with various vaccinations and health screenings for many of their officers.

TRAINING & SUPPORT SERVICES BUREAU

Training & Support Services, under the command of Assistant Chief Louie Bright III, includes responsibility for Training, Maintenance, Safety/Wellness, Facilities Management, and Environmental Compliance.

The Training Division provides the Department with recruit training and continuing education that complies with State standards for basic fire suppression and which maintains the readiness of all emergency responders on new equipment and procedures. The Training Division also coordinates specialized training needs for aircraft rescue and firefighting (ARFF) incidents, hazardous materials (HAZ-MAT) responses, mass casualty incidents, and technical rescues, including high angle rescue, swift water and shore-based rescue, and trench and confined space rescue. The Training Division also maintains a physical fitness center for members of the Department and provides fitness education.

The Maintenance Division is responsible for preventive maintenance and mechanical services for emergency apparatus and equipment. Other support activities include Clothing and Supply, EMS Supply and Station Support. The Division warehouses line items ranging from apparatus parts to clothing and pharmaceuticals. For FY 09/10, the Division developed specifications for and purchased: (9) Fire Engines, (3) Aerial Trucks, (2) Field Command vehicles, and (4) Support Staff vehicles.

Safety and Wellness maintains injury and vehicle collision statistics and reviews injuries, collisions, current procedures, and information on safety from other sources to provide a resource to the Department regarding safety issues. They also maintain the physical fitness center for members of the Department and provide fitness education. Additionally they manage the Department's Wellness/Fitness program. This program provides full fitness exams along with complete medical physicals that help identify potentially life threatening disease processes.

Facilities Management bears the responsibility for coordinating with other City departments related to fire station and support facility construction, repair, and remodeling.

Environmental Compliance ensures the standards of ISO 14001 are met, which mandates the department to educate members and comply with efforts to reduce waste, recycle at every opportunity, prevent spills and accidental releases, and constantly monitor energy usage.

HOMELAND SECURITY BUREAU

Homeland Security Bureau is under the direction of Assistant Chief Eugene Campbell and includes Communications - Technology, Fire Investigation and Explosive Ordnance Disposal, and Special Operations Divisions.

The Fire Investigation and Explosive Ordnance Division of DFR is responsible for determining the origin, cause and circumstances of fires, and for filing criminal charges. The Division's Fire investigators are sworn peace officers and enforce the laws of the State of Texas pertaining to arson and malicious false alarms. They are specially trained in the discovery, preservation, and presentation of evidence in proving the crime of arson. Also, the division administers the Juvenile Fire Setters' Program which provides free counseling to juveniles suspected of setting fires and to their families.

Fire Dispatch is responsible for receiving calls and dispatching the closest emergency equipment to all fire, medical, rescue, and hazardous material-related requests for assistance. Global Positioning Satellite receivers, which are on all ambulances, engines, trucks, and battalion command vehicles, ensure the closest company is sent to each emergency.

The Special Operations Division has trained and certified members to respond, mitigate, and rescue victims during major catastrophic events. The National Incident Management System (NIMS) states that all catastrophes are local, meaning they should be handled at the local jurisdiction level as much as possible, utilizing local resources. Furthermore, the *National Strategy for Homeland Security* (2007) states it is a jurisdiction's collective duty to provide the best response possible to any catastrophe. In these cases, the best response possible requires specialty teams controlling the chaos and taking command, placing resources, and rescuing people. Special Operations has specially trained members in Urban Search & Rescue (US&R), Hazardous Materials Response Team (HMRT), Swift Water Rescue (SWR), and Wild Land Urban Interface (WUI) and Aircraft Rescue Firefighting (ARFF).

It is important for DFR to stay on the forefront of technological advancements, training, continuing education, Weapons of Mass Destruction (WMD) detection, interoperable communications, advanced medical diagnosis and treatment equipment necessary for maintaining critical response capabilities, and intelligence which includes but is not limited to actionable information concerning vulnerabilities, terrorist threats, man-made or naturally occurring events.

Beginning in 2004, the City of Dallas has accepted numerous Department of Homeland Security Grants to provide the North Central Texas Council of Governments Region and its Stakeholders with enhanced preparedness and response capabilities provided by Dallas Fire-Rescue Special Operations. In January 2010, the City of Dallas accepted a State Grant to begin the process of causing our Type III US&R response capability to be raised to a Type I capability. Our US&R and other Special Operations capabilities not only respond to calls from the citizens of Dallas, but they are subject to being deployed throughout the North Texas Region, and the State of Texas.

LIFE SAFETY & PROFESSIONAL STANDARDS BUREAU

Life Safety & Professional Standards Bureau is under the direction of the Fire Marshal, Assistant Chief Debra K. Carlin and consists of Inspection and Life Safety Education Division and Professional Standards Division.

The Inspection & Life Safety Education Division provides for the prevention of fire through fire inspections and code enforcement activities. Emphasis is given to education during the code enforcement process so that the owner or manager is made aware of the necessity for fire prevention measures. Also, enforcement of the fire code allows for identification of unsafe property such as open, vacant structures which are a danger to the community and firefighters. This division provides fire prevention programs tailored to specific audiences...from children's puppet shows to industrial fire safety to programs that address the special concerns of the elderly.

Fire Prevention Officers, with the assistance of various volunteer groups, respond to citizens' needs by installing smoke detectors in the residences of elderly, disabled, or home-bound people who lack this protection. After each preventable fire death, Fire Prevention Officers go door-to-door in the neighborhood where the fire occurred and talk to neighbors about the importance of fire safety. This offers an opportunity to install smoke detectors where none exist or provide fresh batteries for existing detectors. Those tragedies that occur close to home can often be used to make people more aware of the dangers in their own home and give them an opportunity to prevent such an occurrence.

Recognizing that Emergency Medical Response has become the greatest demand on public fire service, the Inspection and Life Safety Education Division has responded by increasing educational outreach programs to include all-hazards risk reduction. Fire Prevention Officers have expanded their educational programs to include injury prevention programs for seniors and students.

The Professional Standards Division includes the Recruitment and Retention Unit, Internal Affairs Section, Worker's Compensation Unit, EEO compliance, as well as being the primary liaison with Human Resources, Legal, and Civil Service.

PLANNING AND DEVELOPMENT BUREAU

Planning and Development is under the direction of Assistant Chief Joseph L. Vasquez and includes Special Projects.

The Bureau is responsible for updating and monitoring Automatic Assistance Agreements with surrounding cities, representing the Department on the Mutual Aid Committee of the Dallas County Fire Chief's. This committee is in the process of updating the Dallas County Mutual Aid Agreement.

Planning and Development is also responsible for providing ISO (insurance services office) information as needed in order to maintain the City's ISO rating of 2. The goal of the Bureau is to raise the rating for Dallas to a "1". This Bureau is pursuing National Accreditation for the Department which will bring National recognition as one of the best Fire Departments in the country.

Other projects for this Bureau are helping to develop response plans for Cypress Waters which was formerly North Lake and is in the process of being developed as commercial as well as residential property. Another similar development where response responsibilities will be negotiated is the area near the power plant at Ray Hubbard which has been named Cypress Cove.

The Public Information Officer keeps the media informed of the Department's public education efforts, special programs, and special public interest issues such as large scale fires and medical emergencies. This person also produces the Department's newsletters and news releases, as well as exclusive articles for public awareness projects and campaigns.

Planning and Development collects performance data for the Department which is used to help develop budget information and reports for EMS as well as Emergency Operations. The Adopt-A-Station program is also managed by this Bureau.

FINANCIAL SERVICES BUREAU

The Financial Services Bureau is under the direction of Assistant Director Kurt Steward, and includes oversight of the departmental budget, accounts payable, procurement, citywide agenda, and contract management.

The primary responsibility of the Financial Services Bureau is to ensure that the department operates in a fiscally responsible manner, which includes following the proscribed policy guidelines as set forth in the City's Annual Budget. The Bureau also provides direction and oversight over the department's internal controls, administrative actions, miscellaneous agreements, and grants management, including task force grants and other reimbursements. Other components include ensuring that all divisions adhere to citywide procurement and accounting policies, while simultaneously supporting them to achieve operational goals.

The Financial Services Bureau also provides direct financial and executive/managerial support to the department, and liaisons with the City Manager's Office, City Attorney's Office, citywide staff, and external agencies to meet short and long-term financial goals as established by the City and the Department, which includes planning and execution of the citywide agenda process.

This Bureau is also accountable for providing leadership, direction, and oversight of the department's contract management processes. In FY 09-10, this included continued implementation of the EMS and Fire Services Billing contracts, along with development of proposal specifications for the Internal Review Organization contract.

In FY 09-10, the department ended the fiscal year slightly over budget primarily due to changes in overtime laws. Moving into the next few fiscal years, it is anticipated that the Department will face financial challenges as the City continues to manage its way through the downturn in the economy.

Statistics

FIRE COSTS	FY 07-08	FY 08-09	FY 09-10
Fire fatalities	11	10	17
Fire injuries			
Public	47	43	69
Firefighter	37	32	19
Structure fires	1,463	1,224	1,070
Structure fire loss	27,880,843	30,704,581	29,118,580
Incendiary structure fires	355	326	268
Incendiary structure fire loss	4,792,832	10,635,786	2,468,165

FIRE & EMS OPERATIONS

Emergency Medical Services

Total dispatches	171,710	163,100	166,585
Daily average dispatches	470	447	456
Average response time *	5:31	5:34	5:38
Patients transported	61,349	64,006	65,868
Non-transport	73,498	72,377	74,389
Patients Served	134,847	136,383	140,257

Fire Service

Total dispatches	135,707	132,388	126,321
Daily average dispatches	372	363	346
Average response time *	4:52	5:01	5:42
Multiple-alarm incidents	70	68	50

*Response time reported in minutes

Life Safety & Professional Standards	FY 07-08	FY 08-09	FY 09-10
Inspections	63,647	71,187	106,2387
Hazards found	62,202	57,602	57,150
Hazards corrected	56,246	52,145	51,349
Fire education programs	9,401	9,634	10,269
Systems and building plans	485	741	784

Arson

Investigations	2,344	1,802	1,563
Investigations cleared by arrest	551	158	228
Felony charges filed	85	85	93
Misdemeanor charges filed	44	37	43

Communications Center

Total FIRE & EMS Dispatches	n/a	295,488	292,906
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INSTALLATIONS & EQUIPMENT

Fire Stations	55	56	56
Ambulance Units:			
Frontline Units	34	34	34
Peak Demand Units	11	11	11
Engine Companies	54	54	55
Truck Companies	21	21	21
Booster Pumpers	9	9	9
Boats	6	6	10
Airport Crash-Fire Rescue Units	5	5	5
Hazardous Materials Response Units	1	1	1
Rescue Units	1	1	2

PERSONNEL	FY 07-08	FY 08-09	FY 09-10
Uniformed			
Fire, Rescue, Dispatch, and EMS	1,698	1,759	1,757
-Fire Dispatch*	52	51	51
Fire Prevention	82	76	74
Arson Investigation	21	21	21
Non-Uniformed			
Telecommunication Specialists	115	0	0
Administrative	112	98	95
Total Non-Uniformed	227	98	95

Financial Services

Operating Budget	189,301,299	202,156,881	201,251,978
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Life Safety & Professional Standards

CODE ACTIVITY	FY 07-08	FY 08-09	FY 09-10
Inspections	63,647	71,187	106,238
Re-inspections	15,707	15,444	24,654
Code contacts	10,318	8,469	7,533
Special tests	66,898	85,471	123,579
Plans reviewed	485	741	784
No activities (business closed or person in charge unavailable)	7,661	4,910	5,080
Program assist	431	518	453
Educational programs	9,401	9,634	10,269

CODE ACTIVITY RESULTS	FY 07-08	FY 08-09	FY 09-10
Inspection hazards found	62,202	57,602	57,150
Inspection hazards corrected	56,246	52,145	51,349
Citations issued	863	827	699
Notices issued	9,121	8,223	7,362
Permits and licenses issued	3,012	3,356	3,760
Program attendance	77,505	76,310	74,128

PREVENTION ACTIVITIES BY OCCUPANCY

Public assembly	22,093	20,097	22,335
Educational	4,691	4,711	5,763
Institutional	811	774	951
Residential	42,283	41,788	79,465
Store or office	21,312	22,113	17,983
Basic industry	748	619	476
Manufacturing	549	749	840
Storage	836	1,185	1,619
Special	14,327	18,867	25,579

Fire Cause & Arson Investigation

INVESTIGATIONS	2,344	1,802	1,563
STRUCTURE FIRES INVESTIGATED	1,463	1,224	1,070
CRIMINAL ACTS INVESTIGATED	1,202	818	689
Incendiary structure fires	355	326	262
Incendiary structure fires cleared by arrest	82	71	79
Clearance rate of incendiary structure fires (percentage)	24%	22.26%	30.15%
Other incendiary fires	543	468	396
Other incendiary fires cleared by arrest	119	73	102

	FY 07-08	FY 08-09	FY 09-10
Clearance rate of other incendiary fires (percentage)	21.9%	15.59%	25.75%
False alarms investigated	302	14	13
False alarms cleared by arrest	302	9	12
Clearance rate of false alarms (percentage)	100%	64.29%	92.30%

CRIMINAL ACTS

Investigated	1,202	818	689
Cleared by Arrest	551	158	228
Clearance Rate	45.8%	19.32%	33.09%

OTHER ACTIVITIES

Felony charges filed	85	85	93
Misdemeanor charges filed	44	37	43

JUVENILE COUNSELING PROGRAM

Juveniles counseled	38	150	54
Recidivism rate	0	0	0

Fire Cause & Arson Investigation

	FY 07-08		FY 08-09		FY 09-10	
	Number of Structure Fires	Amount of Property Loss	Number of Structure Fires	Amount of Property Loss	Number of Structure Fires	Amount of Property Loss
Structure Fires	900	9,412,316	795	13,934,506	1,070	29,118,580
Fire Occurrence						
Family Residences	723	12,097,312	624	14,778,220	592	12,630,730
Apartments	449	8,609,311	381	7,573,230	309	12,619,190
Offices and retail stores	77	2,752,095	56	3,946,215	28	338,650
Storage and warehouses	95	972,095	64	1,712,225	57	1,108,570
Public assembly	33	658,190	43	1,318,450	36	1,906,130
Public accommodations	14	200,160	14	414,450	17	65,850
Manufacturing and basic industry	25	2,058,085	16	543,225	7	399,500
Educational buildings	24	513,595	16	412,161	16	31,210
Medical/institutional care facilities	7	1,750	4	2,600	4	8,750
Other Structure	16	18,250	6	3,805	4	10,000

Major Fires – FY 09-10

Fire Loss Exceeding \$1,000,000

<u>Address</u>	<u>Property Use</u>	<u>Date</u>	<u>Cause</u>	<u>Loss</u>	<u>Alarms</u>
4855 Gramercy Oaks Dr	Apartments	11/23/09	Electrical Short Circuit	8,500,000	7
2815 Greenville Ave.	Public Assembly	03/02/10	Electrical Short Circuit	1,467,000	4

Total FY 07-08 \$ 32,658,212

Total FY 08-09 \$ 35,818,171

Total FY 09-10 \$ 32,183,380

False Alarm Report Summary

CALLS	FY 07-08	FY 08-09	FY 09-10
Good intent	6,643	9,252	8,100
Malicious false	526	377	300
System malfunctions	2,919	3,179	3,072
Unintentional false	1,768	2,298	2,472
Bomb threats	2	4	3
Unclassified false	4,677	6,402	6,094

Truck Activity

Ranking		FY 08-09	FY 09-10
1	TR20	1,992	2,006
2	TR43	1,759	1,880
3	TR49	1,669	1,879
4	TR04	1,587	1,757
5	TR37	1,537	1,694
6	TR57	1,509	1,568
7	TR11	1,486	1,564
8	TR25	1,367	1,427
9	TR34	1,338	1,405
10	TR03	1,102	1,167
11	TR53	1,019	1,076
12	TR15	1,017	1,008
13	TR26	971	927
14	TR24	921	910
15	TR36	881	887
16	TR19	813	835
17	TR07	767	796
18	TR41	756	772
19	TR23	674	719
20	TR39	625	527
21	TR17	516	443

Engine Activity

Ranking		FY 08-09		FY 09-10
1	EN40	3,764	EN40	3,550
2	EN05	3,746	EN05	3,517
3	EN33	3,283	EN33	3,073
4	EN37	3,078	EN18	3,019
5	EN34	3,072	EN34	3,017
6	EN52	3,010	EN37	3,009
7	EN11	3,003	EN57	2,969
8	EN22	2,972	EN25	2,907
9	EN57	2,946	EN52	2,844
10	EN25	2,922	EN22	2,817
11	EN38	2,826	EN38	2,750
12	EN43	2,822	EN43	2,700
13	EN18	2,804	EN53	2,690
14	EN54	2,791	EN49	2,659
15	EN49	2,769	EN11	2,625
16	EN53	2,684	EN32	2,602
17	EN51	2,599	EN54	2,597
18	EN20	2,498	EN51	2,514
19	EN26	2,476	EN20	2,489
20	EN32	2,465	EN42	2,435
21	EN47	2,450	EN46	2,400
22	EN39	2,378	EN23	2,298
23	EN23	2,360	EN26	2,285
24	EN08	2,206	EN03	2,132
25	EN46	2,203	EN39	2,125
26	EN19	2,170	EN48	2,082
27	EN03	2,139	EN10	2,073
28	EN04	2,120	EN06	2,045
29	EN16	2,107	EN30	2,030
30	EN06	2,051	EN19	2,024
31	EN30	2,047	EN47	1,991
32	EN15	2,025	EN28	1,967
33	EN10	2,021	EN36	1,941
34	EN28	2,002	EN08	1,938
35	EN48	1,975	EN09	1,907
36	EN36	1,964	EN15	1,876
37	EN24	1,891	EN04	1,868
38	EN09	1,764	EN16	1,851
39	EN56	1,736	EN24	1,835
40	EN42	1,699	EN56	1,791
41	EN14	1,631	EN14	1,744
42	EN01	1,607	EN02	1,670
43	EN02	1,563	EN29	1,596

		FY 08-09		FY 09-10
Ranking				
44	EN44	1,554	EN27	1,596
45	EN29	1,551	EN01	1,565
46	EN55	1,453	EN44	1,476
47	EN07	1,415	EN55	1,468
48	EN17	1,379	EN13	1,410
49	EN13	1,370	EN07	1,362
50	EN27	1,318	EN17	1,352
51	EN35	1,318	EN35	1,320
52	EN12	1,294	EN41	1,270
53	EN31	1,208	EN12	1,266
54	EN41	1,157	EN31	1,150
55	EN45	1,007	EN45	996

Homeland Security Dispatches

TYPE	FY 08-09	FY 09-10
Grass Fire	1,327	895
Trash Fire	411	393
Dumpster Fire	844	673
Hazardous Materials	84	116
MVA - People Pinned	263	214
Fuel Spill	468	420
Cut-Off Water	875	1,353
Vehicle Fire	2,149	1,916
Assist Invalid	3,490	3,696
Investigation	2,545	2,297
People Locked In/Out Facility	352	324
Gas Leak/Cut-Off Gas	1,745	1,622
Water In Building	62	33
Underwater Recovery	7	4
Water Rescue - No Boat	37	20
Water Rescue – With Boat	64	47
Swift Water Rescue	5	7
Utility Wire Transformer	2,689	2,551
Emergency First Aid	40	33
Rescue Trapped Animal	369	384
Locked Inside of Vehicle	448	472

TYPE	FY 08-09	FY 09-10
Automatic Fire Alarm	9,057	9,614
Non-Emergency Public Service	441	472
Automatic Fire Alarm	1,961	1,961
Trapped in Elevator	634	599
Mutual Aid	88	86
Carbon Monoxide - No Sick	396	530
Carbon Monoxide - Sick	39	54
911 Caller Hang-up	449	388
Smoke In The Area	886	818
Electrical Short	754	858
Audible Alarm	990	1,038
Illegal Burning	537	583
Fire Reported Out	309	288
Access Required	425	369
Auto Assist Fill-in	996	934
Person Trapped	37	31
Bomb Threat	5	3
Close Gate	547	480
Personal Alarm	1,151	1,160
Welfare Check	4,186	4,104
USAR Incidents	15	10
Burn for Investigation	94	80
Public Service Other	441	472
Alert 1	4	4
Alert 2	36	43
Alert 3	0	0
Structure Fire s Reported	1,904	1,778
Structure Fires Working	1,056	991
Motorcycle Accident	415	350
Motor / Pedestrian Accident	1,027	1,054
Motor Vehicle Accident	18,666	18,500

Multiple Alarm Activity

INCIDENTS	FY 08-09	FY 09-10
Two-alarm	48	37
Three-alarm	14	8
Four-alarm	2	4
Five-alarm	3	0
Six-alarm	1	0
Seven-alarm	0	1

Battalion Chief Activity

Ranking		FY 08-09	FY 09-10
1	CH01	1,570	BC01 1,250
2	CH03	1,115	BC06 958
3	CH06	962	BC03 943
4	CH04	841	BC04 754
5	CH05	708	BC05 726
6	CH02	685	BC08 521
7	CH08	570	BC02 516
8	CH09	535	BC09 451
9	CH07	467	BC07 422
10			BC10 395

Emergency Medical Response Activity

ACTIVITY	FY 07-08	FY 08-09	FY 09-10
EMS dispatches	171,710	163,100	166,585
EMS incidents	157,910	149,610	151,211
Avg. response times *	5:31	5:34	5:38
Avg. daily dispatches	470	447	456
Avg. time at scene (non-transport)*	17:44	18:04	18:57
Transports	61,349	64,006	65,868
Non-transports	73,498	72,377	74,389
Avg. transport time (scene to hosp.) *	28:30	28:10	28:35
Transports (dispatch-clear hosp)	65:37	64:44	66:33
Non-transports (dispatch-clear scene)	21:01	21:08	21:36

*Reported in minutes

Emergency Medical Response Dispatches

TYPE	FY 07-08	FY 08-09	FY 09-10
Medical Emergency	68,776	58,199	60,938
Major Accidents	9,747	12,247	12,683
Injured Person	9,336	3,894	3,722
Unconscious Person	1,315	1,280	1,269
Cardiac	6,748	7,130	7,405
Aggravated Assault	4,144	5,314	5,684
Breathing Difficulty	10,429	11,711	11,375
Maternity/OB	2,847	2,121	1,913
Gunshot Wound	567	528	493
Stabbing	346	364	407
Overdose	2,111	1,874	2,027

Rescue (Ambulance) Activity

Ranking		FY 07-08		FY 08-09		FY 09-10
1	RE06	5,237	RE33	5,244	RE33	5,283
2	RE33	5,040	RE06	4,673	RE25	4,749
3	RE23	4,852	RE38	4,596	RE38	4,723
4	RE38	4,805	RE25	4,595	RE06	4,635
5	RE24	4,680	RE23	4,407	RE23	4,578
6	RE37	4,656	RE26	4,352	RE34	4,457
7	RE25	4,612	RE15	4,298	RE26	4,394
8	RE18	4,478	RE53	4,266	RE53	4,360
9	RE03	4,449	RE37	4,257	RE49	4,333
10	RE15	4,448	RE34	4,159	RE51	4,253
11	RE57	4,441	RE51	4,152	RE15	4,224
12	RE34	4,418	RE49	4,144	RE18	4,186
13	RE26	4,363	RE24	4,116	RE37	4,133
14	RE49	4,300	RE22	4,048	RE46	4,073
15	RE46	4,225	RE18	4,034	RE32	4,031
16	RE51	4,217	RE52	3,993	RE24	4,019
17	RE53	4,212	RE03	3,949	RE52	3,985
18	RE19	4,159	RE46	3,917	RE03	3,942
19	RE32	4,042	RE32	3,815	RE57	3,868

Ranking	FY 07-08		FY 08-09		FY 09-10	
20	RE28	4,032	RE57	3,767	RE22	3,796
21	RE22	3,935	RE19	3,717	RE19	3,675
22	RE47	3,915	RE08	3,620	RE28	3,618
23	RE52	3,890	RE47	3,594	RE47	3,614
24	RE44	3,735	RE28	3,580	RE44	3,528
25	RE45	3,681	RE44	3,506	RE45	3,482
26	RE11	3,518	RE45	3,488	RE08	3,480
27	RE31	3,504	RE20	3,304	RE11	3,376
28	RE20	3,461	RE11	3,213	RE20	3,248
29	RE08	3,378	RE31	2,955	RE31	2,976
30	RE30	3,011	RE70*	2,845	RE70*	2,901
31	RE70*	2,976	RE30	2,828	RE30	2,808
32	RE17	2,830	RE07	2,648	RE07	2,738
33	RE07	2,712	RE74*	2,610	RE74*	2,701
34	RE73*	2,636	RE73*	2,576	RE35	2,554
35	RE40*	2,618	RE35	2,549	RE17	2,480
36	RE35	2,614	RE17	2,500	RE40*	2,479
37	RE10	2,376	RE10	2,338	RE10	2,473
38	RE05*	2,314	RE40*	2,301	RE05*	2,400
39	RE43*	2,092	RE05*	2,288	RE73*	2,345
40	RE74*	2,058	RE54*	1,964	RE54*	1,926
41	RE54*	1,962	RE43*	1,839	RE43*	1,804
42	RE39*	1,918	RE39*	1,697	RE39*	1,699
43	RE41*	1,447	RE41*	1,306	RE41*	1,341
44	RE71*	858	RE72*	786	RE71*	775
45	RE72*	805	RE71*	776	RE72*	768

*Indicates Peak Demand Ambulance

Department Fleet Data

TYPE OF EQUIPMENT	FY 08-09 ACTIVE	FY 08-09 RESERVE	FY 09-10 ACTIVE	FY 09-10 RESERVE
Engines	50	14	50	14
Paramedic engines	5	0	5	0
Training engines	5	0	5	0
Boosters pumpers (not staffed)	9	1	9	1
Ambulances – Front Line	34	12	34	12
Ambulances - Peak Demand/Overload	11	0	11	0
Training	4	0	4	0
Trucks	21	6	21	6
Training	1	0	1	0
Rescue Units	2	0	2	0
Boats	10	8	10	8
Boat Cars	7	1	7	1
Aircraft Rescue Firefighting Units	5	1	5	1
Hazardous Materials Units	1	0	1	0
Battalion Chief Vehicles	9	6	9	6
Miscellaneous	93	0	93	0
Deputy Chief Vehicles	2	0	2	0

Completed - 4/11/2011